

velocityVIEW

Reference Guide & FAQs

Velocity View allows you to connect up to six TVs in your house. With the TVs you have connected, you can record and watch shows in any room. You can also enjoy video on demand and even manage your experience using your smart phone.



Channels



Grid



Recorded



Search

YouTube

YouTube



Home
Network



Apps



Settings

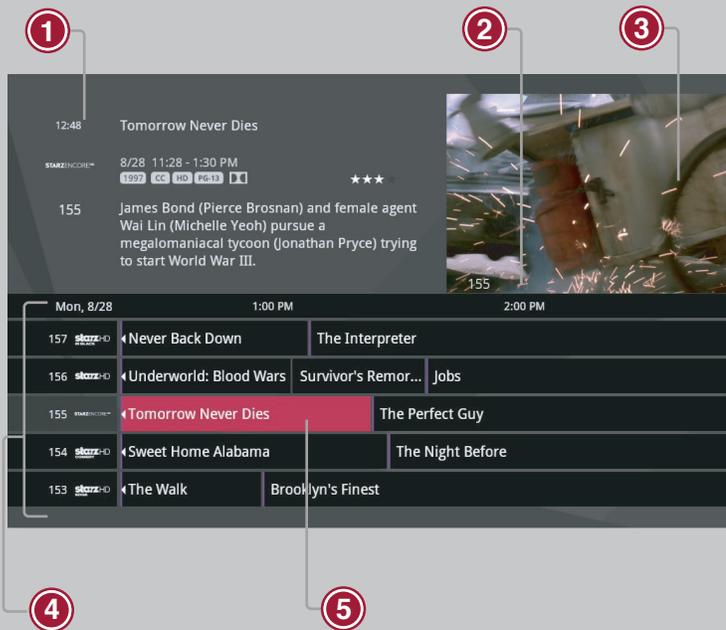
NETFLIX

Netflix



Eastonvelocity
A service of EASTON UTILITIES

Questions?
410.822.6110
eastonvelocity.com



The Grid Guide C

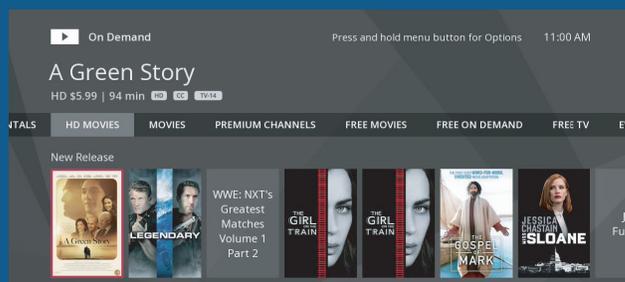
- 1. Time** -The current time, so you know how long before your show begins.
- 2. Current Channel** -Displays the channel that is playing in the Mini TV. If the program is recorded, an icon will display the current status - i.e., play or pause.
- 3. Mini TV** -Let's you keep watching your program while you browse.
- 4. Grid Guide** -Contains all of the channels offered to you. You can scroll up or down to see other channels and left and right to change the time slot.
- 5. Focus** -The current selection is in the focus area of the menu. When cards are in focus, they appear raised and highlighted.

Video On Demand (VOD) B

Pressing the VOD button (B) opens the Video on Demand library where you'll find all Video On Demand content in one place, organized by category.

When you enter the VOD library, you'll see a list of movie categories. When you see a program you like, press OK, and you'll get the following list of options: Preview, Lock and Buy. Preview plays the trailer, Lock applies parental controls and buy allows you to begin watching the purchase immediately.

The first time you try to purchase a VOD program (or purchase a Pay-Per View program or set Parental Controls), you'll be prompted to create a PIN that you will then enter before you make additional purchases. You can turn the PIN prompt off from the Parental Controls section of the Settings category.



When you select the My Rentals card, you'll see a list of all of the movies you've currently rented. Movies will continue to appear in this list until the rental has expired. You can begin watching a movie by pressing OK.

If you begin watching a movie on one media player, you can watch that movie in another room in the exact place you left off by pressing info and choosing resume.

Follow Me TV Application

With the use of an MS4000 Media Streamer*, watch live or recorded content on your mobile device.

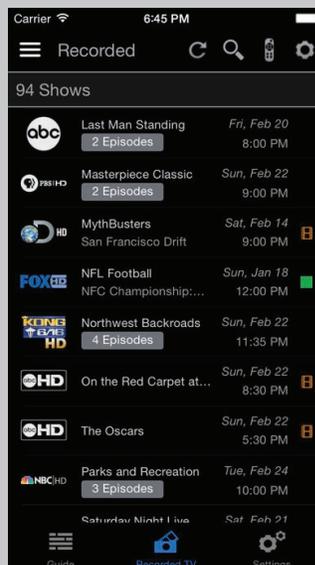
**You must purchase the MS40000 separately. Contact EUC to purchase.*

- Use a tablet or phone as a remote control for your TV.
- Browse programming in an easy-to-filter grid guide.
- Search programming by a variety of criteria.
- Schedule and manage recordings from ANYWHERE.



You can find the Follow Me TV Mobile App on Google Play™ and the App Store.

Pro Tip: You must be connected to the same wifi on your cell phone as your media player. Otherwise, the application will not work properly.



Once you've downloaded the Follow Me TV Mobile App, you'll need to pair it with your media player. You can do that in three easy steps:

- 1. Go to Mobile App in the Settings area of your media player. Choose add.**
- 2. Open the Elevate Follow Me TV Mobile App on your device.**
- 3. Enter the code displayed on the screen of your media player into the Elevate Follow Me TV Mobile App.**

- A** **DVR** goes to the Recorded TV category.
- B** **VOD** goes to the Video On Demand category.
- C** **Grid** activates the traditional Grid Guide view of TV programming.
- D** **Live TV** goes to full-screen, live TV, regardless of what's currently in focus.

Info brings up an action menu of a variety of options related to the item in focus. (Record, block, etc.)

OK begins playing the item in focus or executes an option in an action menu.

Next takes a vertical list displaying TV programming forward to the next half hour. Also pages forward through an info note.

Zoom alternates between full screen and the main menu with Mini TV.

Back takes a vertical list displaying TV programming back to the previous half hour. Also pages back through an info note and backs out of a second-level menu.



Menu from wherever you are, Menu returns you one step at a time toward the top level of the main menu.

Play begins playing the TV show or media file in focus. Also allows you to view the show at the point of fast-forwarding or rewinding.

Skip skips forward the number of seconds that you predefine in settings. Also takes a vertical list of TV programming forward in time 24 hours.

Replay rewinds seven seconds. Also takes a vertical list of TV programming back in time 24 hours.

Rewind press up to three times (for three speeds) to rewind the show.

Fast Forward press up to three times (for three speeds) to fast-forward.

Record press while watching a show or with a show in focus to record.

Stop exits out of a recorded show or stops a recording in progress if you're watching that show full screen.

Pause pauses the show you are watching.

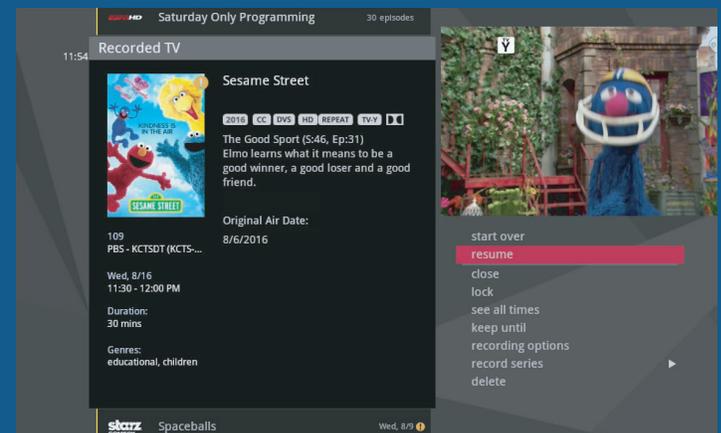
Introduction to Recorded TV

In the menu, you'll find the Recorded TV category. All of the recorded and currently-recording shows are listed in the vertical band in alphabetical order. Episodes of a series are grouped into folders; you'll see the individual episodes in the preview panel to the right.

To watch a show, select it, and press OK.

- The easiest way to record an individual show is to press the record button with that show in center focus.
- The show is recording right now.
- The show is scheduled to be recorded.
- The show is recorded and may be deleted when space is needed for newer shows.

The show will not delete and can only be deleted manually.



Pro Tip: If you want to record a series, while the show is in focus, press **info** on the top left of the remote and select record series from the action menu on the right of the screen.

Parental Controls

The first time you use Parental Controls (or purchase a PPV or VOD program), the system asks you to create a PIN.

Changing Your Pin

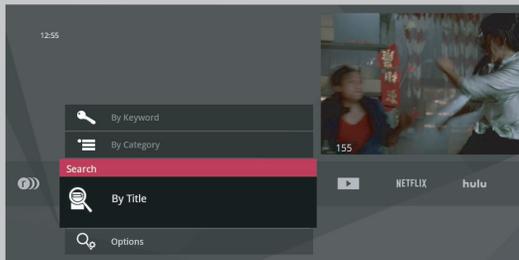
1. In the Settings category, scroll to the Parental Controls card, and press OK.
2. Select settings, use the left arrow to scroll left to the Change PIN card, and then press OK.
3. Enter the old PIN, enter the new PIN, and then enter the new PIN again to confirm it.

If You Forgot Your Pin

1. Go to www.moxi.com, log in to your account, and click on the device whose PIN you want to reset.
2. When the selected device's summary screen appears, a Reset PIN button displays at the bottom left. Click the Reset PIN button.
3. When the PIN reset is complete, a confirmation note appears. Parental Controls are now unlocked.
4. Go to the Elevate menu and create a new PIN in order to re-lock Parental Controls.

Searching for Shows

Sometimes you know the title or you just know what night it's on. Sometimes you're in the mood for a certain type of show. The search feature has you covered.



Search By Title: When you select Find By Title, a screen opens where you can enter your title and browse results.

Search By Category: If you're in the mood for a certain type of show, Find by Category gives you a way to browse for what you're looking for.

Search By Key Word: A Keyword search lets you search for any word contained in a show's program information. For example, if you know the actor in a show but can't remember the title, you can search on the actor's name and all programs featuring that actor will appear in the list.

Frequently Asked Questions

Can you rewind live TV?

Yes, you can use the rewind, stop, play, pause and fast forward buttons to control live TV. You can also use the replay button to replay the last 7 seconds of a show.

How many shows can you record at one time?

You can record up to 6 shows at once. If there is a conflict, a notification will pop up at the corresponding time.

How can I return back to the grid style guide?

You can return to the older version of the guide by selecting the 'C' button located at the top of the remote.

My TV is not working and there are no lights lit up on the front of my box?

If this happens, unplug the box from the power cord, wait 5 minutes and plug the box back in. Your box will reset and everything should resume to working normally.

How can I turn on closed captioning?

To turn on closed captioning while watching a show, select the info button toward the top left of your remote. Then scroll down on the pop-up menu and select "turn closed captioning on."

My TV screen is black?

If this occurs, select the TV input button on the bottom of your remote and make sure it is on the correct input. If not, please reference question 4 above.

I accidentally started recording a show. How do I stop?

Click on the menu button and scroll horizontally over to recorded TV. Then scroll over the show you want to stop, select info then scroll over to stop recording.

Can I hide a TV show or title so my child can not see it?

Yes, you can select the menu button and go to Settings. Click Settings then scroll up to Parental Controls. From there you can create child-proof settings including a pin number.

How can I delete a show or series I recorded?

Select the menu button and go to recorded TV. Click OK. Then scroll down to the show you would like to delete. Once in focus, select the info button located on the top left and scroll over to delete.

Is Netflix included with Velocity View?

Velocity View provides easy access to Netflix; however, a subscription to Netflix is not included. You have the availability to easily connect your current account.

410.822.6110
eastonvelocity.com

August 2018 Designed by: S. Chance